



ASAP Awards 2024
Thursday June 6th, 6-11pm
Wilton's Music Hall, 1 Graces Alley London E1 8JB

General Manager/Operations Manager of the Year

The General Manager/Operations Manager of the Year Award recognises outstanding leadership and managerial excellence in the hospitality industry. Judges will be evaluating submissions across five key criteria.

Leadership and Vision - Demonstrates a clear and inspiring vision for the success and growth of the property. Effectively empowers and motivates team members to achieve both individual and collective goals

Operational Excellence - Focuses on resource management efficiency and adherence to industry standards.

Guest and Employee Satisfaction - Assesses strategies implemented to enhance guest experiences and foster a positive work environment.

Financial Performance - Examines effective financial management and adherence to budgetary objectives.

Innovation and Problem-Solving - Scrutinise the introduction of innovative solutions and efficient resolution of operational challenges.

These criteria collectively offer a comprehensive evaluation framework to identify exceptional managerial talent within the industry.