

Housekeeper of the Year

The Housekeeper of the Year Award recognises exceptional performance in housekeeping.

Judges will be evaluating submissions across five key criteria.

Attention to detail emphasising thorough cleaning and precise arrangement of furniture and decor.

Efficiency and time management are crucial, with a focus on completing tasks promptly without sacrificing quality and optimizing workflow for increased productivity.

Initiative and proactiveness are valued, demonstrated through the ability to anticipate cleanliness needs and offer innovative solutions for process improvement.

Effective communication with both staff and residents, as well as collaborative teamwork, are essential for success.

Guest satisfaction is paramount, with an emphasis on receiving positive feedback and promptly resolving any issues to ensure a high standard of service.

These criteria collectively offer a comprehensive evaluation framework to identify exceptional housekeeping performance within the industry.